TASK 5.1.3 —LL DALMA On-Site Park Rules



# **GENERAL TERMS & CONDITIONS**

## **General Admission Rules**

1. **Age Policy**
   * Children aged **0 to 12 years** are welcome.
   * Children under **5 years** must be accompanied **at all times** by a parent or guardian inside the play area.
2. **Supervision**
   * Parents or guardians must **remain on the premises**.
   * Children may not be left unattended unless participating in a **staff-supervised workshop or drop-off session**.
3. **Identification & Wristbands**
   * All children must wear a **park-issued wristband** with their name and guardian’s contact info.
   * Wristbands are non-transferable and must be returned upon exit.
   * **Socks Required**Socks must be worn at all times in soft play and digital play zones.

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## **Liability & Conduct**

**1.Play at Own Risk**

* While all precautions are taken, guardians acknowledge that activities involve inherent risks.

**2.Damage Responsibility**

* Parents/guardians are financially responsible for any damage to property caused by their child(ren).

**3.Right to Refuse Entry**

* The Park reserves the right to **refuse entry or remove guests** violating rules or endangering others.

### **WAIVERS AND AGE REQUIREMENTS**

* All participants must have a valid waiver signed by an adult (18+).

### **HEALTH AND SAFETY**

* Participants (or their parent/guardian) acknowledge that activities may involve risk of injury.
* Leo & Loona does not assess participants’ physical condition; individuals are responsible for self-evaluation.
* Pregnant women are advised not to participate in physical activities.
* Children aged 5 and under must be supervised by an adult at all times.
* Management reserves the right to refuse entry for safety or other concerns.
* Please secure or remove any loose objects (keys, jewellery, glasses, etc.) and tie back long hair before entering.

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### **LIABILITY AND COMPLIANCE**

* Leo & Loona is not liable for injuries resulting from a participant’s failure to follow safety rules.
* Participants must observe all staff instructions.
* Venue takes no responsibility for children left unsupervised.

**TICKETS, ARRIVAL AND ATTIRE**

* Tickets are non-transferable and non-refundable.
* Participants must wear the correct wristband (if provided).
* Proper attire and socks are mandatory.
* Lost or damaged tickets/wristbands may not be replaced.

### **FOOD AND BEVERAGES**

* No outside food or drinks allowed inside Leo & Loona.
* Food or drinks are permitted in the activity area only.

### **LOST ITEMS AND PROPERTY**

* The venue is not responsible for lost, stolen, or damaged personal items.
* Items left on the premises after closing may be retrieved according to the maintenance schedule.

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### **OPERATING HOURS AND PRICES**

* Operating hours and prices may change without notice.

### **BEHAVIOURAL EXPECTATIONS**

* Inappropriate language, aggressive behaviour, or rough play is not tolerated.
* Participants must follow staff instructions at all times.
* Failure to comply may result in removal from the premises.

## **Media & Privacy**

**1.Photography & Filming**

* The Park may capture media for marketing purposes.
* Please inform staff if you **do not wish your child to be photographed**.

**2.Personal Data**

* Personal information collected is used only for park operations and safety.
* Data will be kept confidential in line with UAE privacy laws.

## **Interactive Zones**

**1.Interactive Technology Use**

* + Use of digital games and interactive projection zones must be **gentle and non-abusive**.
  + Throwing objects at screens or tampering with sensors is strictly prohibited.

**2. Device-Free Play Encouraged**

* + Personal phones/tablets are allowed but must not interfere with group activities or experiences.

**3. Respect for Equipment**

* Do not unplug, move, or touch any digital projectors, tablets, or technical hardware.
* Parents are liable for any damage caused intentionally or unintentionally.

### **ADDITIONAL CONDITIONS**

* Before playing, please read each play area’s rules carefully.
* Other terms and conditions may apply as necessary.